



Care
FOLK
PRO

Care Updates



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Care Updates Explained

Care Updates is the perfect place **to share observations with Family Members and other Carers.**

The **Care Update** feed is visible to any Family member or Carergiver connected with the Client.

Inform **in Real Time** about any observations from a visit or provide **Family members can also post an Update**, sharing with you their own observations.

Upload a photo to document an illness or observation or to share an uplifting moment.

Engage with others by leaving a comment or liking one of their posts.

Care Updates makes it easy to **maintain an on-going dialogue** in the support network around the Client.

Care Update!

Great Reasons to use Care Updates

- ✓ Real-Time Updates
- ✓ Connect Family and Carers
- ✓ Share Photos
- ✓ Accessible from anywhere
- ✓ Organised Care Update Feed

2 Care Updates

Adding Care Updates



Finding the Care Updates

Care Updates are available from the **Client's Profile page**. From here, you can view all Care Updates or add a new one.

Add a Care Update

To add a new **Update**, type your observation or note in the box under **Care Updates**.

Add a photo by selecting **+Attach Photo**. Choose an image from your computer and then click **Open**.

When finished, select **+Add Update**.

Nora Leonard

Portumna · CareReceiver · Female · 78 years old

PROFILE SCHEDULE CARE PLAN NOTES FAMILY

Profile

General Information:

Gender: Female	Height: 160 cm	Weight: 50 kg
Date of birth: 01, May 1939	Status: Active	Primary Contact: Catherine Gates

Care Updates:

Note:

Type something

ATTACH PHOTO + ADD UPDATE

View Updates

When a new Update is posted, it will be added to the **Care Update feed** on the Client's profile. The **most recent update** will display at the **top of the feed**, so you'll always have the latest information at hand.

You can see who added the Care Update above the post.

Interact with Care Updates with a **Like** or by writing a **Comment**.

Who can see an Update?

Care Updates can only be viewed by Family Members, Managers, and Carers associated with the Client's profile.

